HIMANSHU SHARMA

Senior Software Engineer

📞 +917503694045
✉ himanshu.sharma073@gmail.com
🌐 www.himanshu-sharma.com
📍 India

I am a driven individual with the ability to adapt to any situation and proven potential to grow self and others. My objective is to have significant impact in a role that leverages my extensive experience in product definition, architecture, design and development.

WORK EXPERIENCES

Senior Software Engineer - Systems
Freshworks | July 2021 - Present

I joined Freshworks as the member of platform engineering team and was involved in building highly scalable services for large set of product offerings.

- Designed various omnichannel services for products experience.
- Built deployment pipelines for messaging services.
- Involved in developing MS Teams messaging bot experience as platform

Technical Lead
PS QuickIT | Jan 2018 - July 2021

I started at PS QuickIT(now Credex Technologies) as a new Graduate hire, in the years following I worked in major deliveries and Data Management projects in Integration Domian.

- Contributed to each project delivery phase(analysis, development, test, ops) in different roles.
- Managed the CRM development team.
- Delivered new features in both Agile and SDLC life-cycles.
- Member of the Talent acquisition team (technical).
- Led a team up-to 5 developers.

PROJECTS

CTI System
Aug 2019 - July 2021

An application to integrate Phone Systems with CRMs.
Technologies Used: NodeJs, Angular, Java, Git, JIRA, Docker, MongoDB, and more.

- Involved in Back-end development of CTI application for the Telephony space
- Major role in integrating phone systems with CRM systems.
- Worked on Salesforce, ServiceNow, SugarCRM, Oracle NetSuite, Avaya PBX, CISCO UCM, IPC Turrets, etc.

SaaS Data Integration tool
Jan 2018 - July 2021

An application to provide integration support for various data systems.
Technologies Used: Java, Jenkins, NodeJs, Angular, Git, JIRA, Docker, DynamoDB

- Involved in Back-end development of Data Integration application for the ETL domain.
- Major role in developing connectors for major ERPs, CRMs and SAAS platforms like NetSuite, Salesforce, ServiceNow, Workday, JMS, etc.
- Client recognition for the work as the first in Industry/Competition.

ACCOMPLISHMENTS

- Valid GATE 2020 Score: 360(Qualified).
- Valid GATE 2018 Score: 362(Qualified).
- NASSCOM Certified Software Developer (QP NO. - SSC/Q0501).

SKILLS

Technical

Java/Javascript

Nodejs/Spring Boot/Expressjs

System Design

SQL/MySQL/MongoDB/Hibernate

SOAP/Restful

JIRA/Git/VS Code/Eclipse

Object-oriented design

Strong debugging skills

Lead and deliver complex software systems

EDUCATION

B.Tech in Computer Science 75.6%(I DIV HONS.)

A.K.T.U.

2014 - 2018

Intermediate with Science 80.6%(I DIV)

I.I.E.S.(ISC)

2012 - 2014

AWARDS

PSQ Hacks 1st Prize
PS QuickIT PSQ Hacks (2019)

Gem of the Quater
PS QuickIT Q1 (2019)

Rookie of the Quater
PS QuickIT Q1 (2018)

LANGUAGES

Hindi (Native)

English (Professional)

INTERESTS

Comptetive Programming

Reading

Gaming